

# NABMA

the voice of markets

2024  
2025

# ANNUAL REVIEW



Headline Sponsor 2025

# MARKET PLACE

# A YEAR OF CAMPAIGN AND CHALLENGES

**Without doubt the year has been another challenge for both NABMA and our members. It has also been a year of setting out on a change agenda within NABMA as in the autumn we will witness changes in personnel in the leadership of the organisation.**

It has also been a year of encouraging engagement with government and active participation in Westminster. This through our facilitation of the All-Party Parliamentary Markets Group: our appearance at the House of Lords Built Environment Committee and contribution to its report - 'High streets: Life beyond retail?' Also, attendance and submission to the House of Commons, Treasury Committee inquiry into 'Acceptance of Cash'.

We are enjoying seeing some markets enjoying success and attracting investment as part of exciting regeneration schemes, but for others the picture is still not encouraging. Many are still recovering from the impact of covid and the problems of their local high street. Across our membership base we are also seeing the reality of the pressures being targeted at local authority finance.

Perhaps the greatest challenge to NABMA is local government review. Structural changes will manifest in major impacts on funding and potential service delivery. The next 12 months, under a new Chief Executive, will be important as NABMA enters a wholesale organisation review and your views, when sought, on the type of organisation that it will be going forward will be very important.

To understand the health of our industry then a major NABMA project in the last

12 months has been the establishment of our Performance Network.

The results of our first Performance Network Survey, in many respects, mirror the results of the last National Retail Markets Survey in 2022. Local authorities are managing more Markets. Whether this is a conscious decision is debatable. It more likely to arise from the fact that many Markets are operating in deficit and are therefore less attractive to private operators. Over the next few years, with local authority budgets under severe pressure, it is likely that Markets will need to justify their continued existence.

Trader numbers are falling, and we are not attracting sufficient new young traders to offset the loss. While the overall picture gives cause for concern there are areas of encouragement which need to be celebrated. Some Markets have introduced new events to revitalise the Market. There is significant evidence of promoting opportunities for market trading and providing incentives to give newcomers an opportunity to establish their business. More importantly, particularly in the context of fewer Markets making a surplus, there is overwhelming evidence of Markets taking on a community role and making the local Market "the heart of the town". Our research has highlighted case studies of innovation with markets delivering an important role in building stronger communities.

NABMA is proud of its range of support to members whether nationally, locally, or within Westminster through these difficult times. We record our grateful appreciation to all our members for their continuing support and loyalty.

## The Headlines of 2024/25

- ✓ Delivered the final year of NABMA MarketsFirst National Campaign
- ✓ Re launched the All-Party Parliamentary Markets Group
- ✓ Our appearance at the House of Lords Built Environment Committee and contribution to its report - 'High streets: Life beyond retail?'
- ✓ Attendance and submission to the House of Commons, Treasury Committee inquiry into 'Acceptance of Cash'
- ✓ Further restructuring of services and professional development
- ✓ Campaigning with government/high street leaders for funding opportunities for markets
- ✓ Launched Performance Network Survey 2024 with over 100 participants
- ✓ Published a NABMA/APSE Performance Network Report
- ✓ Delivered two face to face national conferences
- ✓ Provided extensive legal and professional support
- ✓ Support and advice to government on Martyn's Law
- ✓ Publication of a suite of documents to underpin MarketsFirst Campaign
- ✓ Delivered the Diploma in Market Administration 2025 from a hybrid platform
- ✓ Established NABMA Licensing Forum
- ✓ Promoted and delivered the Great British Awards 2025
- ✓ Promoted and delivered Love Your Local Market 2025
- ✓ Promoted the NABMA market industry awards 2024
- ✓ Attended opening and closing international events to celebrate Love Your Local Market
- ✓ National and local TV and radio interviews on markets
- ✓ Supported NMTF in the promotion of their National Young Trader Market programme
- ✓ Provided the Market View Newsletter as a bimonthly publication and now the only industry newsletter
- ✓ Revised the NABMA Support Sessions and Mentor Scheme
- ✓ Increased social media activities
- ✓ Appointed Basecamp Monitor
- ✓ Arranged NABMA Wholesale Forum
- ✓ Arranged and delivered 6 online CPD courses with over 500 attendees

**As an Executive Summary to this Annual Report, we headline some of NABMA's achievements and support to the market industry.**





## Finance and Membership

Despite the economic crisis and the extreme pressures on local government finances, NABMA ended the financial year in a healthy position with a surplus and reserves around £240,000. This is clearly an indication of the value of the information, support and services provided by NABMA alongside its lobbying of Government.

Membership has fallen to around 240 operators. This is a worrying factor that feedback tells us is about in house financial and management issues rather than the quality of service we provide.

The membership embraces a very broad church across the various tiers of local government and includes business improvement districts, community interest companies, private operators, and charities. The year has always seen some resignations as market activities are either ceased or delivered by different models, but these are somewhat balanced by new members with local markets being delivered at the more strategic level. NABMA is grateful for the ongoing support of all its members, and we urge you to make full use of our wide range of services.



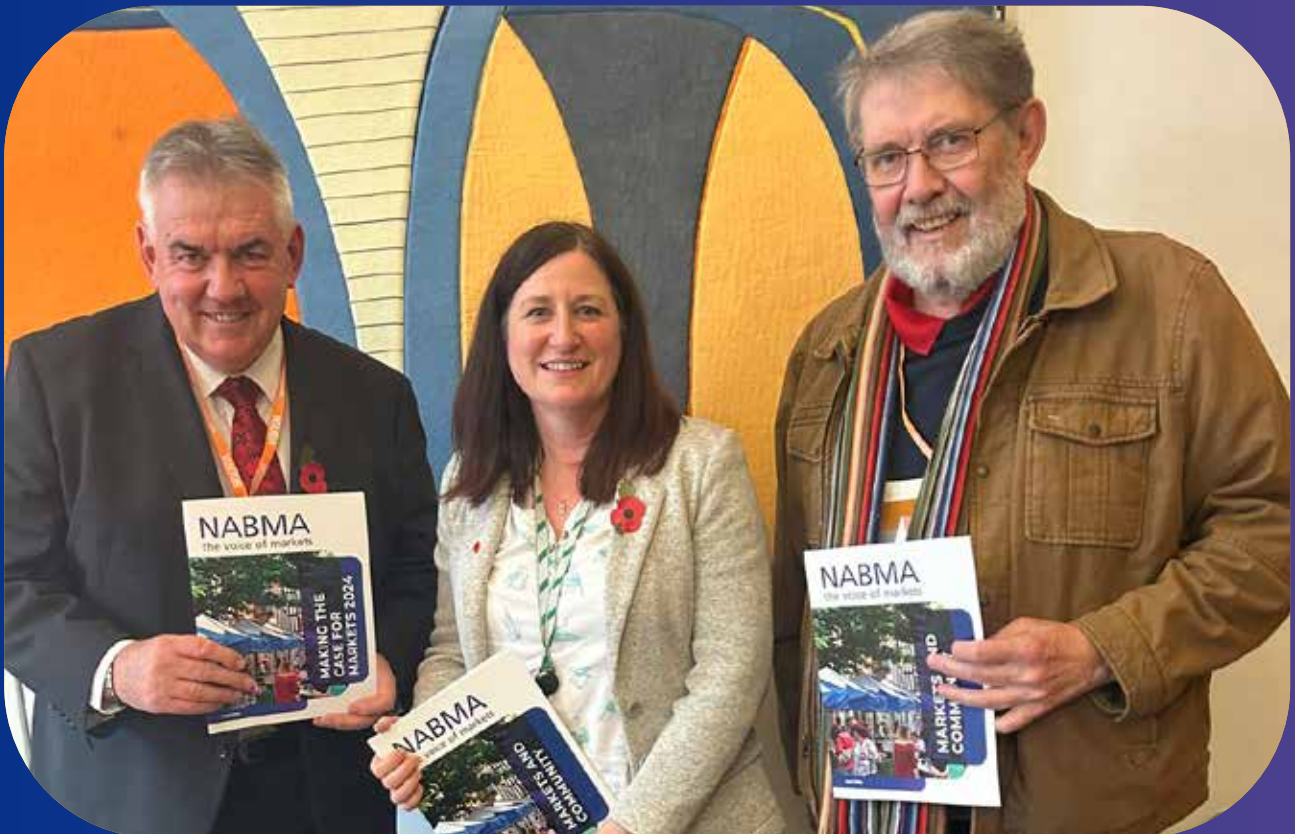
# NABMA AND THE ALL PARTY PARLIAMENTARY MARKETS GROUP

**NABMA has taken on the administration and facilitation of the APPMG and has worked closely during the last year to reconstitute the Group with our Chair, Julia Buckley MP, Shrewsbury.**

Two well attended meetings have been held with a business plan identified for the year. The opportunity was also taken to bring winners from the National Young Trader Market to the House to outline their journey from fledgling business to full time success. Their story raised the question to take to DWP as to what meaningful government support may be available to encourage young traders and start up businesses, recognizing the longer-term offer from market start-up businesses to the high street.

In recognizing the economic and community value of markets with many success stories to tell, the Group will continue lobbying of MHCLG making the case for support for the industry which can be beneficial to help bridge the disconnect as often perceived between markets and the high street.

NABMA has also been delighted that the Chair asked specific questions in the House, highlighting the many benefits that Love Your Local Market and the National Young Traders Market bring to communities.





# Working with Government & Partners

**NABMA continues to be in regular contact with government officials. Regular contact takes place with the Ministry of Housing, Communities and Local Government, The Retail Forum, in a more informal manner and with just NABMA and NMTF involved continues and is greatly valued in terms of points of contact and information.**

NABMA has been pleased to facilitate the relaunch of the All-Party Parliamentary Markets Group and places on record our thanks to the Chair, Julia Buckley MP, Shrewsbury for his commitment and leadership of the Group.

It has been heartening to see the ever-growing awareness of NABMA within Westminster with invitation, attendance and a submission to the House of Commons, Treasury Committee inquiry into 'Acceptance of Cash'.

NABMA was also pleased to receive an invitation to present evidence to the House of Lords Built Environment Committee High Streets Inquiry. It was rewarding that both the Inquiry report and subsequent government response made mention of the value of local markets.

NABMA has also attended meetings with the reformed High Street Sector Leaders Group and regular dialogue has been maintained with the National Market Traders Federation (NMTF), the Association of Town and City Management (ATCM), the Society of Local Council Clerks and the National Association of Local Councils.

NABMA has also played an active role in WUWM supporting international events in Bremen and Copenhagen.

Our relationship with the LGA has continued with discussions around business rates and we have also continued to work closely with the Valuation Office Agency (VOA) on business rates and the 2026 revaluation.

Once again NABMA places on record its thanks to all the various partners we have worked with during the last year for their support and continuing interest in our promotion of the markets industry.



# NABMA, LGA and Business Rates

**The burden of Business Rates has been a key priority of NABMA's Markets First Campaign and throughout the year discussions with government and the Local Government Association have continued about how we might successfully achieve our objective. In June we were told by government that the lower multipliers for retail, hospitality & leisure (RHL) properties announced last Autumn Budget will broadly mirror the scope of the existing RHL relief. The guidance for this relief scheme, published by MHCLG, explicitly names 'markets' as an eligible property type.**

We were reminded that Section 47 of the 1988 Local Government Finance Acts prevents local authorities (LAs) from granting themselves discretionary reliefs on properties for which they are the ratepayer. This has prevented LAs from awarding RHL relief to the retail markets they operate. However, as the new RHL multipliers are not a discretionary relief, the limitations on LAs awarding themselves discretionary relief created by Section 47 will not apply.

The Government will lay regulations setting out the exact scope of the new multipliers later in 2025 and we understand that they intend to legislate for LA-owned RHL properties to be treated no differently to privately-owned RHL properties.

NABMA continues to lobby that arrangements will be fully enacted, and Markets can feel some real benefit in the future.



## NABMA & London Markets

**NABMA has long supported London authorities through the two discussion groups as originally hosted and facilitated by NABMA. NABMA reaffirms its willingness to continue to support the rebranded London Local Authority Street Trading (formerly the London Street Trading Bench Marking Group) and the AoLM (Association of London Markets).**

It is disappointing that the AoLM has not met for approaching two years. The GLA have retired the LMB and interested organisations, including NABMA, have been exploring the potential for a new 'Markets Forum' to continue and to have a seat at the table of the Mayor's Business Board. It is suggested a new partnership should seek to include all London local authorities; private operators and to identify private sector patrons.

At the present soundings are being taken regarding the above arrangements. NABMA remains committed to ensuring a voice is maintained for London Markets and is an active participant in discussions.







# GREATER MANCHESTER MARKETS PARTNERSHIP

**NABMA has been an active participant in the discussions for the setting up of a Greater Manchester Market Partnership (GMMP) with the formal launch planned for October 2025. This will exist to provide strategic guidance, advocacy, and coordination across market operations within Greater Manchester. The Partnership will support shared objectives such as sustainability, inclusivity, economic resilience, and cultural vibrancy in the region's market sector. The membership of the Partnership will include**

- Greater Manchester Combined Authority
- Local market operators and managers
- Local authority economic development teams
- Representatives from trader associations
- Community organisations engaged with market activities
- Members of the Academic Community to support data development and Social Value measurement

As the local governance agenda moves towards combined authorities then the markets model being developed for Manchester can be tailored for other regional areas.

## TREASURY SELECT COMMITTEE: ACCEPTANCE OF CASH

**The Committee invited NABMA to give evidence as part of its Inquiry. Evidence was invited from various stakeholders regarding groups in society who rely on cash from a consumer perspective.**

The Committee held a session to take views from industry on whether cash usage should be protected, and what the costs and benefits might be for industry. The Committee was very keen that the voices of markets should be heard, as markets are a “key part of the economy in many towns and rely heavily on cash and the bargaining that can go with using cash”.

NABMA made a verbal submission stressing the importance of cash within the markets industry and participated in additional round table discussions.

# GOVERNMENT AND NABMA VISIT SHREWSBURY

**NABMA was pleased to facilitate a visit by the Senior Policy Advisor on High Streets at MHCLG with other government officials to Shrewsbury to look at the performance of their High Street and the award-winning Market. The aim of the visit was to consider if there are any lessons to learn and best practices to share from the Shrewsbury experiences. Also, officials were keen to understand whether there are any gaps that government can help fill, or any additional powers and tools that may benefit market towns and high streets.**

It was an excellent opportunity to highlight the community importance and the valuable role that markets, like Shrewsbury, play in business start-ups, social inclusion, local food, retail, etc., and why it is so important that they are recognised and supported by government.





# NABMA PERFORMANCE NETWORK

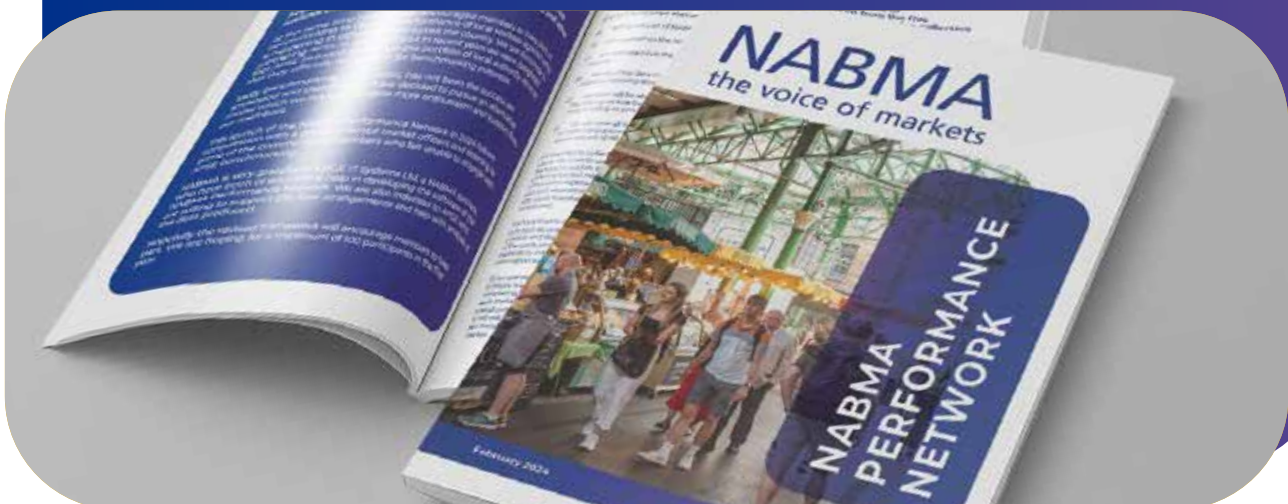
**The January Conference in Birmingham shared the NABMA Performance Network Survey 2024 headlines. We are grateful to APSE and Edge IT Systems for their professional support, and all those NABMA members that shared their information.**

As a summary of headlines

- Generally, markets were valued as a community asset at the heart of the city/town
- 33% told us that the number of stalls had decreased in the last 5 years
- Nearly 50% had introduced new activities, with one day speciality markets and entertainment a focus
- 15% of markets, events or services closed in the last 5 years
- Indoor market occupancy decreased by 43% and outdoor by 36% in the last 5 years
- 62% offer business incentives to attract new traders
- 93% use social media
- 86% of markets celebrate local events
- 57% work with schools and colleges

Worryingly, between 2018 and 2024 the percentage of markets that deliver a surplus has fallen from 46% to 38%

Supported by APSE, we then produced a detailed report on the Survey with case studies around retaining and attracting traders, the community influence by markets and, consultation. The aim of the collaboration was to enable a more simplified and user-friendly approach to data whilst utilising APSE's validation and reporting techniques. NABMA is grateful to all the members that contributed to our Performance Network and this significant piece of research. We also thank the markets that took part in the Case Studies within the report.



# NABMA Licensing Forum

**A new NABMA initiative has been the setting up of a Licensing Forum. Over seventy people signed up to attend the initial event making it one of the most successful NABMA virtual events.**

Follow up events were arranged when four NABMA members, from both large and small authorities, agreed to outline their current market licensing arrangements and share the benefits and challenges they faced. Lots of good practice was shared and signposting to the availability of documents to help introducing or improving market licensing policies. The Forum will continue to focus on some of the most important aspects of markets management alongside measures for protecting your own markets and ensuring a balanced markets offer throughout your area.



## Markets and Legal Matters

**Legal advice and support are one of the key NABMA member services acknowledging that there are so many legal issues that impact on the operation of Markets. Over the course of the last twelve months Graham Wilson OBE, NABMA's Legal and Policy Consultant, has dealt with enquiries from almost a hundred NABMA members on a range of different topics. Graham, of course, is one of the country's leading experts on market law and, in addition to his work with NABMA, he is also the current co-author of Pease and Chitty, the only authoritative textbook on market law.**

To assist NABMA members, Graham has produced in a publication a summary of what he regards as the twenty-five questions that have been asked on a regular basis and others that might be of general interest to members. NABMA launched this new publication that focussed on Markets and Legal Matters. It is an excellent first point of reference as and when issues arise.

NABMA wishes to record its sincere thanks to Graham for this publication. It provides guidance and background to so many questions around market powers and rights, management and operational issues. Regardless of problems, research, or as a reminder of the unique status of markets, then the publication is an invaluable resource to market management.



# Conferences and Events

**Two national conferences have been held during the year both attended by over 250 delegates from a wide cross section of industry interests and government. In September we returned to Harrogate for our ‘Markets of Today’ Conference kindly sponsored by Vitabri. In January the venue was Birmingham for the topic of ‘Your Market: Asset or Liability’, kindly sponsored by Blachere Illumination.**

We are grateful to the very positive feedback for both events in terms of organisation and learning. NABMA placed on record its thanks to all delegates, sponsors and speakers for the immense support and loyalty as shown in supporting our events.



## NABMA CPD Courses 2025

**In the Spring we completed our series of six free online CPD Courses. These ninety-minute sessions were scheduled monthly, and we have been delighted with the response. Our thanks go to everyone that has attended the events or watched later online. We understand that approaching 500 colleagues have either joined the actual events or listened to the recordings made subsequently available exclusively to NABMA members.**

Feedback has described the courses as practical and insightful with great value placed on the learning opportunity and the sharing of good practice through online tools.

Due to their popularity, we are now in the planning stage for a further series to begin in the Autumn. These have been a valuable addition to the NABMA calendar.

## Great British Market Awards 2025

The Great British Market Awards 2025 celebrated the outstanding contributions of markets to local communities, regeneration, and tourism over the past year. Hosted by NABMA at the January Conference in Birmingham, the prestigious awards ceremony showcased the best in market excellence. NABMA extends its gratitude to the Market Place for their sponsorship of the awards. The award winners were:

**Best Large Indoor Market:** Tavistock Pannier Market

**Best Small Indoor Market:** Harborough Market

**Best Large Outdoor Market:** Whitechapel Road Market

**Best Small Outdoor Market:** Columbia Road Flower Market

**Best Community/Parish Market Joint Winners:** Stanley Park Market & Bridlington Market

**Best Large Speciality Market:** Broadway Market, Hackney

**Best Small Speciality Market:** Bolsover Artisan Market

**Best Large Food Market:** Borough Market

**Best Small Food Market:** Bath Green Park Station Market

**Best Wholesale Market:** New Spitalfields Market

**Best Market Attraction:** South Molton Pannier Market

**NABMA Outstanding Market Achievement Award 2025:** Belfast Christmas Market





# NABMA Market Awards 2024

**Our market awards were presented at our conference at Harrogate in September. The winners were:**

**Large Market Manager of the Year:** Rachid Ghailane of Greenwich Market

**Small Market Manager of the Year:** Gail Bates of Market Harborough

**Large Market Team of the Year:** Barnsley Markets Team

**Small Market Team of the Year:** Ruddington Village Market Team

**Large Market Achievement Award:** Hackney Markets Shop Fronts and Street Trading Service

**Small Market Achievement Award:** Sudbury Town Council

**Young Market Champion of the Year:** Andreja White of Errol Sunday Market Team

**NABMA Special Achievement Award:** Simon Baynes

**Lifetime Achievement Awards were presented to:**

Adrian Harrison, Leighton Buzzard

Deborah Carpenter, London Borough of Camden









# KRYS ZASADA AWARD: PATRICIA LENNON

**The Kryś Zasada Award is NABMA's highest honour and was awarded to Patricia Lennon for her leadership of the Real Deal Campaign.**

The Campaign has been vital in maintaining the integrity of UK markets by promoting honest, safe trading environments. It focuses on protecting consumers and ensuring that counterfeit or unsafe goods are not sold in markets, making them trustworthy spaces for shoppers and traders alike.

Patricia's work has fostered partnerships between trading standards officers, market operators, and the Police, creating a nationwide effort to keep markets safe and transparent.





## Love Your Local Market 2025

**NABMA can be very proud of the May 2025 Campaign. From 16th to 31st May, markets across the UK came alive under this year's campaign headline: "Made by Markets"—a message that perfectly captured the people, passion, and purpose behind every stall and story.**

With over 500 markets participating and a huge uplift in digital engagement, LYLM 2025 has proven once again that markets remain at the heart of our communities. From creative youth events to powerful stories of local traders, we celebrated the best of what markets do—unite people, inspire pride, and drive local economies. From themed events and youth enterprise showcases to music, food, and storytelling, the campaign demonstrated just how vital markets are to the places they serve—bringing people together and supporting local livelihoods in inspiring ways.

Our thanks are extended to Ian and Rob at Square Cactus; GM Imbers & Sons for the offer of free start up trader insurance and Zapp, as our headline sponsor.

This year's campaign delivered exceptional results both online and on the ground:

- Social media impressions increased by 160%
- Engagements grew by 14.5%
- Video views rose by nearly 90%
- Facebook activity increased by over 200%
- Instagram and Facebook audiences grew by more than 30%
- Overall net audience growth climbed by nearly 29%

The campaign also gained powerful recognition in Parliament. Julia Buckley MP, Chair of the All-Party Parliamentary Markets Group, and Jo Platt MP both publicly championed the importance of markets during the campaign, calling for continued support to safeguard these vital community spaces. The campaign was resoundingly endorsed by the Leader of the House, Lucy Powell MP, who praised LYLM as "a great campaign"—a strong signal of cross-party appreciation for the value of markets in both local life and national policy.

Beyond Westminster, local Members of Parliament and Members of the Welsh Assembly visited markets throughout the campaign period. These visits provided valuable opportunities to meet traders, connect with market managers, and witness first-hand the social and economic impact of markets in constituencies across the UK.







# NABMA MARKETS FIRST CAMPAIGN

**NABMA launched in April 2023 our two-year campaign, “Markets First” – A vision for UK Markets aimed at securing the future for UK markets. We set out to engage with our members, traders, government, partners, and the media to create a national dialogue about the future of markets.**

It was our aim that the campaign would bring to the forefront the future of markets and their importance to communities through a programme of discussion, challenges, training, upskilling, benchmarking, and best practice. We can reflect with pride on the campaign and its many outcomes.

- ✓ **Support was received from the APPMG, the former High Street Sector Leaders Group, the government Retail Forum and government civil servants**
- ✓ **The campaign was supported by WUWM**
- ✓ **A ‘Making the Case for Markets 2024’ was published**
- ✓ **A round table meeting was held with the former High Street Minister**
- ✓ **A national template has been produced on market charges**
- ✓ **NABMA has worked with the LGA on changes to the Non- Domestic Rating Bill**
- ✓ **Ongoing VAT guidance has been provided for members**
- ✓ **A Performance Network Group has been established**
- ✓ **A social media campaign was highly successful**
- ✓ **NABMA is working with partners to review our professional development opportunities**
- ✓ **An Elected Member Guidance for Markets was launched for local elections**
- ✓ **Community research and working with government has produced excellent case studies**
- ✓ **Successful Love Your Local Market campaigns have been delivered**
- ✓ **Good practice publications were produced on Disciplinary, Community, Consultation and Trader Engagement and Recruitment**
- ✓ **Enhanced dialogue has taken place with civil servants**
- ✓ **Senior civil servants have attended NABMA conferences**



## NABMA and Real Deal

NABMA was delighted to celebrate nearly two decades of partnership with the Real Deal Campaign with a full week of promotion and a live online event. Over the week, markets across the UK came together to reaffirm their commitment to safe, fair and fake-free trading. We were proud to work with the Real Deal campaign to spotlight market success stories, share expert guidance, and host a well-attended virtual session.

Highlights Included:

- A successful virtual session with over 25 market professionals
- New interest from several markets
- Case studies from long-time Real Deal signatories
- Launch of a new WhatsApp support group for market operators

Our message throughout the week was

- Review the Real Deal Code of Practice
- Refresh or re-promote your market's Real Deal status
- Sign up if you're new to the campaign
- Join the new WhatsApp group to stay connected

We have been proud to continue supporting the Real Deal alongside market operators and Trading Standards services across the UK. Thank you again for being part of it.



**REAL DEAL WEEK 2025  
REVIEW AND RENEW**

**14-18 JULY**

**Working Together for Fake-Free Markets**

#REALDEALWEEK

## NABMA Wholesale Forum

The Forum was relaunched in November at New Covent Garden Market. This was an excellent event involving site visit, presentations a round table discussion on both strategy and operational issues. It was good to hold a physical event with an excellent tour of the market and a wide range of discussion topics including the current situation regarding the future of the London Wholesale Markets.

A further meeting is planned at the end of the year.

## Training and Development

Training and Development of your market team is essential to your success and this is why NABMA offer bespoke training and qualifications.

Delivered in collaboration with the Institute of Place Management (part of Manchester Metropolitan University), this is the leading professional qualification for market managers. There are two qualifications available:

The National Diploma in Market Administration & The London Diploma in Markets and Street Trading Administration, please check our website for details.

## NABMA Support and Advice

NABMA has continued to provide a daily advice, information, and update service. Many market rights issues have been addressed by our Legal and Policy Consultant.

Recent examples of further NABMA support include commentary on licensing, Martyn's Law, VAT, business rates and temporary markets.



## Market Support Sessions

NABMA, as part of its membership benefits provides market support sessions. A two-tier arrangement of help is available, either by Zoom or onsite visits. NABMA is proud to have a team of very experienced market managers who are pleased to interact with colleagues around the country by Zoom offering an hour or so of their time to discuss local operational market issues where advice is needed on a free of charge basis. The session options have also been extended with an onsite visit now available at a reasonable daily cost.

## Social Media and Website

Our website contains lots of information about NABMA and our work. It also has a comprehensive Members Area that contains research, template documents, information etc..

Please make sure you make yourself aware of the helping information that is at your fingertips.

The database that drives the website and social media has been upgraded so please make sure NABMA has your most up to date contact details.

## Basecamp

The social media platform is constantly praised as a key NABMA resource with nearly 500 registered NABMA members now participating daily by asking questions and sharing information.

A moderator has been appointed to promote and manage the service.

Further investment is taking place in this valuable resource to build up the available NABMA library of information and research.



## NABMA PFM Weekly Footfall Index

The Index is a weekly information update from NABMA sponsor PFM Intelligence that provides retail category comparisons, including markets. This is a valuable resource to track trends and influences on the high street, retail parks and our industry.



**Allan Hartwell**  
Director

**Nick Rhodes**  
Chief Executive

## Thank You Sponsors

The support of our sponsors is vital to our continued existence. Our headline sponsors have provided sponsorship and friendship over many years.

We are proud of our continuing relationship with each of our main sponsors and are indebted for this continuing loyalty.





## Market View Newsletter

This ever-expanding publication appears bimonthly with all the latest NABMA news. It is now the only market industry news publication. Read all about our forthcoming events; enjoy features on market people and award-winning markets and be sure to note the various legal and policy updates.



## Oswestry Service Level Agreement

A continuing reason for NABMA's success is the support arrangements enjoyed with Oswestry Town Council. They help deliver our various conferences and events and provide professional services covering administration and finance. Marina Atherton is our new point of contact at Oswestry Guildhall. NABMA is pleased that this long and valued relationship continues.

# NABMA BOARD OF DIRECTORS 2024/25

NABMA places on record its thanks and recognition of the role and support the Presidency and Board of Directors provide to the NABMA Consultancy Team and membership throughout each year.

**President:** Councillor Chris Poulter, *Derby*

**Past President:** Mick Barker, *Derby*

**President-Elect:** Councillor David Hopkins, Swansea

Debbie Carpenter, Camden

Daniel Ritchie, City of London

Allan Hartwell, Market Place

Jane Swift, former Borough Market

Maria Cotton, Oldham

Daniel O'Sullivan, Hackney

## NABMA CONSULTANCY TEAM

David Preston: Chief Executive

Graham Wilson OBE: Deputy Chief Executive and Legal and Policy Consultant

Chris New: Member Services Consultant

Marina Atherton: Oswestry SLA

Ian Holmes/Rob Wilkinson: Media and Technical Support Consultant

Colin Wolstenholme: Performance and Research Consultant

Steve Pickering: Professional Development Consultant

Rob Nixon: Support Sessions Consultant

David Catterall DL: Basecamp Moderator



# AND FINALLY...

**As last year, and as anticipated NABMA, like most similar national organisations is continuing to face unprecedented challenges in terms of membership, sponsorship and events. Without doubt, the problems of national and local government finance are impacting deeply. With these problems at the fore then the year has been about promoting NABMA and its offer even more widely with new events, promotions, publications and both online and physical events.**

In these difficult and fast changing times then NABMA is proud to be the true voice of the industry. We continue to work tirelessly to deliver our priorities, campaigns, services and advocacy role. We have a strong voice within Westminster, evidenced throughout this Annual Review and we continue to enjoy excellent high street partnerships.

NABMA would like to sincerely thank all its membership, Board members and all the NABMA team for their support, hard work and commitment to NABMA and their leadership of the markets industry. Collectively as one voice we can, and do make a difference within an industry that we are so proud to be engaged within.





# NABMA

the voice of markets



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