



Market operations

The performance networks model for markets is now being launched for Year 19 (2016/17 data).

If your local authority is a member of APSE performance networks under the 'all services' fee you can participate for this new service area at no extra cost.

A pilot exercise took place this year which included 10 Local Authorities who devised a list of performance indicators.

Performance indicators include:

- Occupancy levels (% of units let / units available)
- Average age of traders
- % of businesses new to the market during the year
- % of businesses leaving the market during the year
- Recycling rates
- Cost per square metre cleaned
- Void levels (indoor)
- Void turnaround times (indoor)(days)
- Number of indoor market visits per operating day
- FTE staff per 1,000 square metre of trading area
- Percentage staff absence
- Financial performance (percentage over/under financial target)

Register your service now by filling in the registration form below



Market operations registration form

I wish to take part in the market operations benchmarking service.

The contact details of the person who should be sent all of the information are:

Name _____

Authority _____

Position _____

Address _____

Email _____

Telephone _____